

TLO name and contact information

Vicki White – tlo@kaufman-cad.org

Who Appoints the TLO?

The TLO is appointed by the Board of Directors (Board) of the Kaufman Central Appraisal District (KCAD) and serves at the pleasure of the Board.

Duties of the TLO

The TLO administers certain public access functions required by the Tax Code and is responsible for reviewing and responding to complaints that do not involve matters that may be protested under Section 41.41 of the Tax Code.

The TLO receives, compiles, and forwards complaints, comments, and suggestions concerning ARB matters to the Comptroller's office; along with delivering ARB applications received and providing clerical assistance to the local administrative district judge as part of the ARB selection process.

What happens to complaints?

The TLO reports to the Board on the status of all complaints filed with the Board at each meeting.